**Services in: Blackburn with Darwen, Chorley, South Ribble, West Lancashire and Wyre, with the Pension Wise service throughout Lancashire**

Tel: 0344 245 1294 **citizensadvicelancashire.org.uk**

**Local Citizens Advice extend Helpline Opening Hours**

The demand for our services and support has never been greater and as with many other organisations we have had to move all our services onto a digital and phone only basis.

Thanks to our staff and volunteers we are operating all of our services at our normal levels and providing advice and support within a few hours of people making contact by whichever means they can

We have recently opened up our Professional Referral Tool “Refernet” to the public as well which is easily accessed via our website. We triage the self referral and find you the best agencies to assist you even if its an area we would not normally deal with.

**www.citizensadvicelancashire.org.uk**

To further assist and make our services available outside the normal working week we have managed to staff an extension to the opening hours of two of our principal helplines.

Our Adviceline Service for all issues will now be open as well as the Help to Claim number for issues regarding the making and managing of a Universal Credit claim

You can reach us on

Adviceline: 0344 245 1 294

Help to Claim: 0800 144 8 444

Saturdays between 09:00 and 13:00 (Starting May 9th and until further notice)

**Chief Executive – Diane Gradwell**

**Registered office: 35-39 Market Street, Chorley, PR7 2SW**

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