

## Resource update for West Lancashire April 2020 (During Covid-19)

Organisation	Overview of Service provided	Contact details
Lancashire County Council ( LCC)	Supports enquiries/referrals for safeguarding children and adults at risk in social care.	<p><b>Tel: Safeguarding Children 0300 123 6720</b></p> <p><b>Tel: Safeguarding Adults 0300 123 6721</b></p> <p><b>Tel: Emergency duty team ( out of hours) 0300 123 6722</b></p>
Lancashire & South Cumbria Foundation Trust (LSCFT)	Support and advice for safeguarding queries of GP surgery staff	<b>Tel: 01772 777153 (9am – 5pm)</b>
Lancashire Victim Support (LVS)	<p>LVS deals with victims of all crimes, which includes domestic abuse, sexual violence, offences against children;</p> <ul style="list-style-type: none"> <li>• All domestic abuse victims</li> <li>• ISVA service for victims of serious sexual offences-</li> <li>• NEST – support for children and young people (8-18 years old) that have witnessed or are victims of crime</li> </ul>	<p><b>Tel: 0300 323 0085 (9am – 6pm)</b></p> <p>Email: info@lancashirevictimservices.org</p> <p>Live chat: livechat.victimsupport.org.uk</p> <p>National Victim Support 24 hours support line 08081689111 (free phone line)</p> <p>Guidance around self-isolating with an abuser on the LVS website: <a href="https://lancashirevictimservices.org/victims/victim-domestic-abuse/self-isolating-with-an-abuser/">https://lancashirevictimservices.org/victims/victim-domestic-abuse/self-isolating-with-an-abuser/</a></p>
Lancashire Women	All the centres are closed at the moment. Keeping in touch with clients via telephone. Concentrating on reaching out to vulnerable	<p><b>Tel: 0300 330 1345</b></p> <p><a href="http://www.lancashirewomen.org">www.lancashirewomen.org</a></p>

	clients.	
Lancashire Refuges – Liberty Centre.	Refuges open and continuing using SafeNet Covid-19 guidance. All services accepting referrals-support for women, men, young people and children. Additional safe accommodation available	<p>Live chat: 10am-12pm, 2-4pm and 7-9pm. Facebook Liberty Centre WL – with private group for women/men, mental health support/activities. Group work via ZOOM in Refuges and local communities.</p> <p><b>Tel: 0300 303 3581</b> Phone lines are staffed 24 hours a day</p> <p>Updates of bed space is available on <a href="http://www.lancashirerefuges.org.uk">www.lancashirerefuges.org.uk</a>            24-hour helpline: 0808 100 3062</p> <p>Referrals: <a href="mailto:liberty@thelibertycentre.org.uk">liberty@thelibertycentre.org.uk</a></p> <p>Website: <a href="http://www.thelibertycentre.org.uk">www.thelibertycentre.org.uk</a></p> <p>Instagram: <a href="https://www.instagram.com/libertycentrewl">libertycentrewl</a></p> <p>Twitter: <a href="https://twitter.com/LibertyCentreWL">@LibertyCentreWL</a></p>
Relate Lancashire	Remote small group sessions continuing with behaviour change work and risk monitoring. New referrals will work one-to-one remotely by phone, until restrictions are lifted. Women support workers continuing to offer support and safety planning to women and children of men on perpetrator programme.	<b>Tel: contact Colin Davies 01772 717597</b>

<p>Trust House</p>	<p>Counselling service for men, women and children who have experienced sexual violence or abuse of any kind.</p> <p>Accepting new referrals and completing assessments over the phone. Counselling offered being via telephone or ZOOM.</p> <p>Where clients uncomfortable with this, face-to-face will be offered once restrictions are lifted. Specialist family support workers sharing same offer.</p>	<p><b>Tel: office phone number is currently 07809 330136 for all enquiries.</b></p> <p>You can also email support on <a href="mailto:support@trustouselancs.org">support@trustouselancs.org</a></p> <p>Referral forms and their return address can be found on the website; <a href="http://www.trustouselancs.org">www.trustouselancs.org</a>.</p>
<p>Community hubs - West Lancashire Together</p>	<p>The priority of this service is to help vulnerable people who have been identified by the NHS as at risk of severe illness if they contract COVID-19 and they are unable to rely on family and friends for the support they need to stay at home. This service is open to all residents of West Lancashire who are feeling vulnerable or isolated at this time and are not able to rely on family and friends for practical support while they remain at home</p> <p>West Lancashire Together will help connect to the right support whether help is needed with daily tasks, such as getting food, collecting prescriptions or seeking financial advice during this difficult time.</p>	<p><b>Register to request support through the <a href="#">online form</a> or free-phone helpline 0800 616 667. Opening hours: Monday – Sunday 7am-7pm</b></p>

	<p>Support can be requested if in receipt of a letter from the NHS categorising as at risk and you are unable to rely on family or friends for adequate practical support whilst self-isolating  <b>OR</b> those feeling vulnerable at this time and cannot rely on friends, family or neighbours for adequate practical support whilst self-isolating</p>	
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