

COVID 19

We are sorry to announce that due to the government guidance to limit all but essential social contact, we have reluctantly made the decision to suspend our face to face services.

This is to prioritise the health and wellbeing of our clients, volunteers and staff and reduce risk of infection.

We will continue to check guidance and will resume normal services as soon as we can.

We will continue to deliver advice and support over the phone and by email, see details below.

You can contact us using our online email advice form at www.citizensadvicelancashire.org.uk

You can contact our Adviceline service on 0344 245 1294 where if the line is busy there is an option to leave a voice mail message and we will contact you as soon as possible

For Universal Credit Help to Claim: 0800 1448 444
Pension Wise: 0800 138 3944
Consumer Helpline: 0808 223 1133
National Debtline: 0808 808 4000

Our website contains lots of information about what are your best course of action on how best to deal with the situation

Please be assured that we are doing everything we can to maintain the highest level of service we can, please if you can be patient we will respond to all of you as soon as possible

Chief Executive - Diane Gradwell

Citizens Advice Lancashire.
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Serving Blackburn with Darwen, Chorley, South Ribble, West Lancashire and Wyre with Pension Wise throughout Lancashire and Liverpool

