**Alzheimer’s Society are here for you**

The next few months are going to be tough for everyone and Alzheimer’s Society will need to be there for people affected by dementia more than ever before.

We're committed to doing everything we can to continue the smooth running of our online shop. We have a great range of products designed to help people with dementia and their carers to be more comfortable in their homes, whilst supporting independence and safety.

We have always ensured a strict hygiene regime in our warehouse, but in light of the current situation, we have increased the hygiene protocol and are continuing to follow all government guidelines.

We are working closely with our couriers to ensure they are up to date with the latest government health and hygiene advice. We’re confident that most orders will arrive on time, but we’d recommend allowing an extra working day for delivery. Please check the delivery information on our website for any updates.

Please call us on **0300 124 0900** (local rate) or email us on [alzheimers@mosaic-fs.co.uk](mailto:alzheimers@mosaic-fs.co.uk)  if you have any questions regarding your orders. We’ll be happy to help.

People living with dementia and their carers are amongst the most vulnerable and likely to be greatly affected, so if you or someone you know has any concerns or needs support during this time, please call Alzheimer’s Society Dementia Connect support helpline on 0333 150 3456, or visit our [website](https://email.alzheimers.org.uk/57EL-6G7E-2K0ETA-42PHJ-1/c.aspx) for more information.

**Thank you for your continued support for Alzheimer’s Society during this challenging time.**