Building for the Future Together

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The transformation journey so far ....

**What we knew:**

- JSNA – role of
- Growing Ageing population
- Areas of deprivation and inequalities
- There are differences across West Lancs which collectively we could impact

- Growing hospitalisation rates
- Patients with multiple long term conditions increasing

- If we are to live within the available resources we know we have to -
  - Reduce unnecessary non-elective admissions to hospital
  - Find alternative places for patients to receive the most appropriate care

- A need to improve – the right care, in the right place, at the right time for the local population / patients
What we did …

• We listened to the local population…

• Development of the Building for the Future vision; out of hospital focus

• Necessary; developing the right infrastructure to support: community care, primary care etc

• ‘Jigsaw pieces’ – fundamental to achieving our aims and delivering the vision e.g. VCFSE, Lancs Care Foundation Trust, Lancs County Council, West Lancs Borough Council

• At the heart of the vision - working in partnership, as a system to deliver joined-up, integrated care
Turning the vision into a reality -

• New provider for community and urgent care (2017)

• Developed a bespoke outcomes framework to facilitate system working further – not ‘widgets’

• Grasping the wider alignment opportunities so elements of the system are complementing each other e.g…
Working with the local community

Some current examples:

- West Lancashire CVS
- Crossroads
- Dementia Advisors Service
- Adult Carers
- Yewdale Counselling Service
- Stroke Association
- West Lancashire Bereavement Counselling Service
- Palliative Care Sitting Service

Other –
- Virgin Care Outcomes Framework opportunities for 2018/19
- Additional funding 2018/19 100K
- Diversion / alternative schemes
The national direction of travel going forward – what does it mean locally?

- **Integrated Care System (ICS)**
  - Lancashire and South Cumbria level

- **Integrated Care partnership (ICP)**
  - West Lancashire level

- **Neighbourhood level**
  - 3 neighbourhoods: Skelmersdale, Ormskirk and North Parishes – tailoring care and support to local needs and requirements
Continued priorities & plans -

- Continued **Out of Hospital** focus – reducing A&E attendances and length of stay in hospital, focus on step up / step down
- Diversion away from the acute (where clinically appropriate)
- **Urgent Care** - winter pressures
- **Prevention agenda** and role of **self care**
- **Primary Care** developing at pace and scale – working in neighbourhoods and the opportunities this brings for local needs and requirements
- Year 2 of the **community contract** – transformation happening
- **Mental Health** developments, both locally and at a Lancashire level
- **Well Skelmersdale** and other programmes
- Attracting new funding
- Importantly: **thinking differently** – role of **digital** and **innovation**.
Some specifics for consideration / discussion during workshop -

• Support at home - facilitate discharge
• Reducing GP home visits - transport
• Palliative care
• Peer support
• Peer led services
• Support and training the use of self care digital tools
• Volunteers as part of the CERT team?
• Rehabilitation support
• Low level Podiatry
Working as a system – now and going forward

Integrate: ‘to combine 2 or more things to become more effective’

- Network
- Alliance
- Pair up
- Affiliate
- Partnership
- cohesion
- Associate

Cambridge Dictionary
“In union there is strength”

Aesop